

Greater Sydney Customer Advisory Group

27 August 2026

We acknowledge the Traditional Custodians of the land and water on which we work and recognise the continuing cultural and spiritual connections that Aboriginal and Torres Strait Islander People have to Country. We pay our respects to Elders past and present.

Welcome & Introductions

- Apologies
- Confirmation of Agenda Items
- Declaration(s) of Interest – pecuniary or confidential
- Minutes of previous meeting – 23 April 2026
- Actions arising from minutes – 23 April 2026
- Election of Chairperson

Election of Chairperson

Brendan Maher

Head of Customer Experience & Operations

Election of Chairperson

- Elected annually by a vote of members present (maximum of 3 consecutive years)
- Impartial chair of meetings
- Even-handed on dealing with issues
- Gaining broad customer input
- Strong communication skills - ability to keep meeting on topic, to time and within scope
- Represent the CAG at CAG Chairpersons' meetings (twice per year or as needed, online or in person)
- Participate in pre-meetings with WaterNSW and NSW DCCEW, providing input towards determination of meeting agendas

WaterNSW Executive update

Andrew George

Chief Executive Officer

The Why: Pressures influencing our future



Revenue Gap

Tight fiscal conditions, affordability pressures among shrinking customer base. New obligations with no commercial return



Increasing Competition

Desalination, PRW, storm water are emerging viable alternatives undermining our traditional role



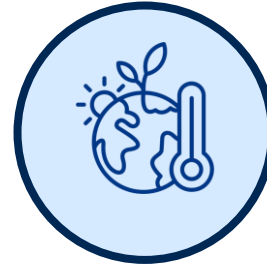
Reform Uncertainty

Slow progress on structural & pricing reform amid persistent inter-agency overlap



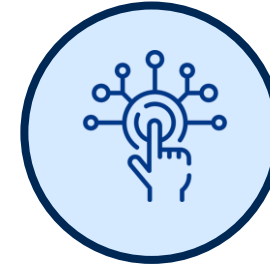
Shifting Customer Expectations

Higher demand for transparency, information, equity and environmental outcomes



Climate Impacts

Volatility & peakiness of droughts, floods & bushfire risk threaten catchments, flows & increase asset strain



Underinvestment In technology

Value chain (e.g SCADA/OT) is heavily analog despite customer expectations rising



Ageing Assets

Asset aging is driving higher operational risk and cost, requiring disciplined investment to maintain safety, reliability and service levels

Corporate Strategy



Our purpose

Water, delivered when and where it matters



Our vision

To support the resilience of NSW communities through our leadership in delivering water services, for generations to come

OUR STRATEGIC PILLARS

Strengthen the core



We deliver **safe, reliable water services** at the **lowest sustainable cost**, by focusing on **efficiency** and what matters most.

Grow new revenue



We unlock value from our assets by finding **new ways to generate income** and deliver **greater value** for our customers and communities.

Modernise how we work



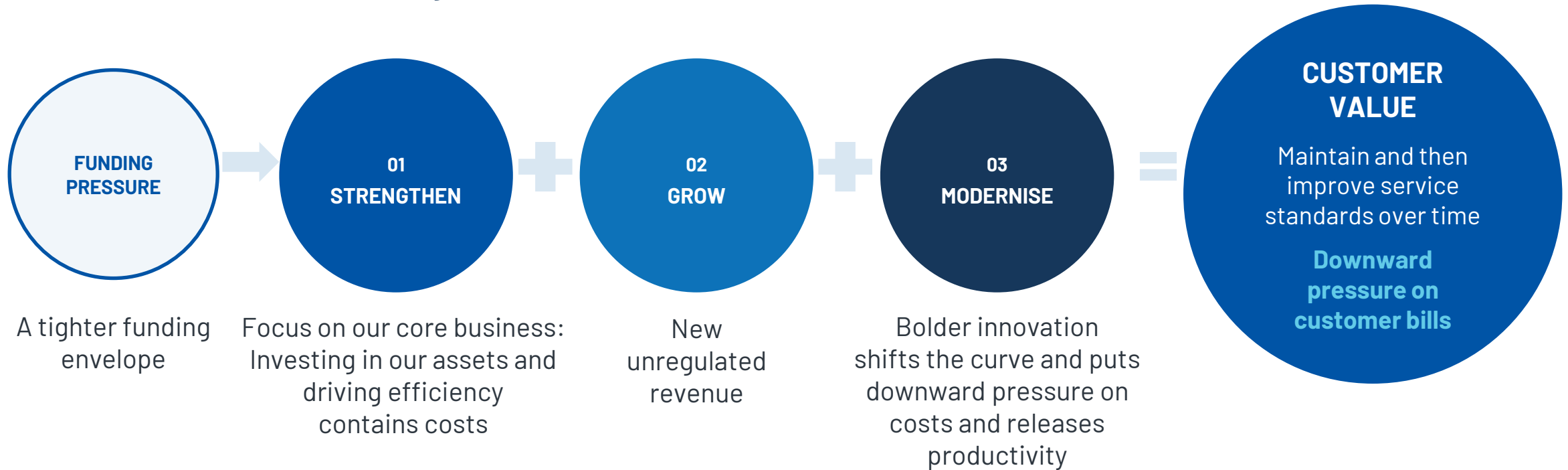
We equip our people with **smarter tools and ways of working** to deliver **better outcomes every day**.

OUR VALUES

Think customer | Drive change | Deliver excellence | Achieve together | Value our people | Own it

What this means for our customers: Turning funding pressure into customer value...

Three deliberate shifts change the cost base and how we service our customers into the future



The result: a stronger focus on doing our core business operations exceptionally well, a broader revenue base and more modern ways of working - working together for customers.

Q&A

Top of Mind

Rob O'Neill

Executive General Manager Land and Water Operations

Top of mind for our team for the Greater Sydney CAG

- GOMs (Jack Finch)
- Metering compliance and works classification (WaterNSW/NSW DCCEEW)
- Fish River (Brian Mayhew and Dave Tomlinson)

Anything missing?

WaterNSW's Financial Performance

Joe Pizzinga

Executive General Manager Corporate Services

Why are we discussing financial performance?

This presentation supports WaterNSW's commitment to enhanced transparency, accountability and customer engagement under the Rural Valleys determination. It is intended to complement future annual outcomes and performance reporting.

This update covers

- ✓ **FY26 financial performance** (unaudited*)
- ✓ **FY27 Business Plan outlook, including the final IPART determinations**
- ✓ **Key risks, assumptions and future considerations**

*Final FY26 financial outcomes, including dividends and other statutory measures, will be reported following completion of the annual financial statements.

Strong finances support reliable water services

WaterNSW must:

- **Maintain safe and reliable infrastructure**
- **Invest for future needs**
- **Meet regulatory obligations.**
- **Keep services affordable while investing for the future**

Long-term sustainability requires four levers

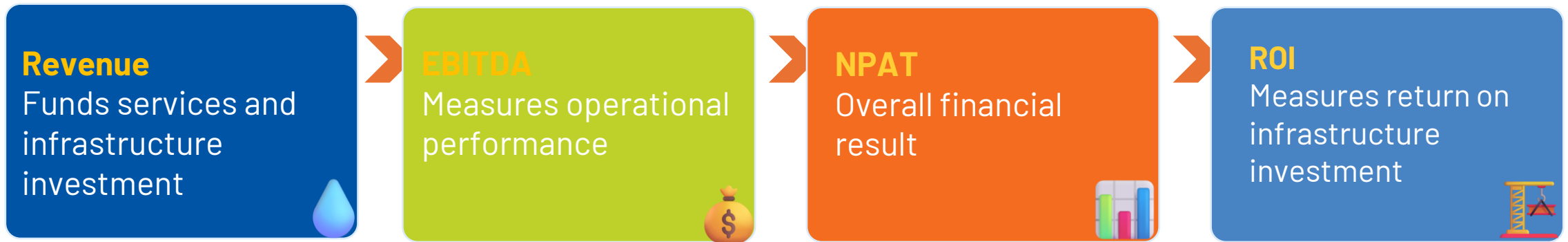
- 1. More efficient operations**
- 2. Sustainable pricing that balances affordability and investment**
- 3. Government funding where broader community benefits exist**
- 4. Additional revenue sources beyond regulated charges**

Takeaway:

Financial sustainability helps WaterNSW maintain reliable services today while investing in the infrastructure needed for future generations.

Understanding WaterNSW's financial performance

How financial performance is measured



How these figures were prepared 📅

- Accounting reporting standards applied
- Some costs are treated differently for regulatory reporting
- Reminder: FY26 actuals (unaudited)
- FY27 Board-approved budget forecast (\$nominal)

Potential Risks in our outlook

⚠️ Lower water demand

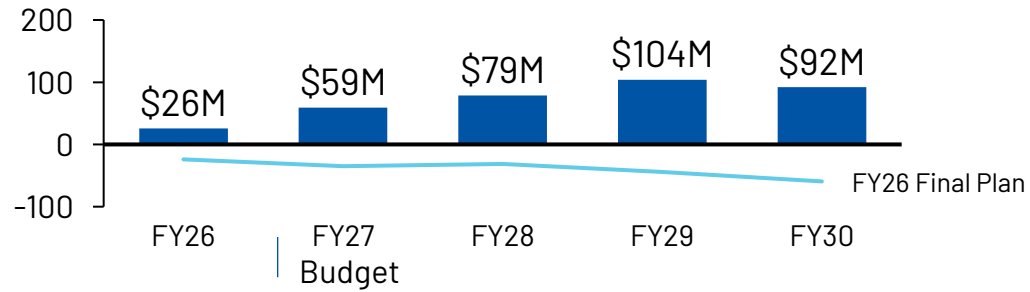
📄 Future government and regulatory funding decisions

📈 Higher Inflation

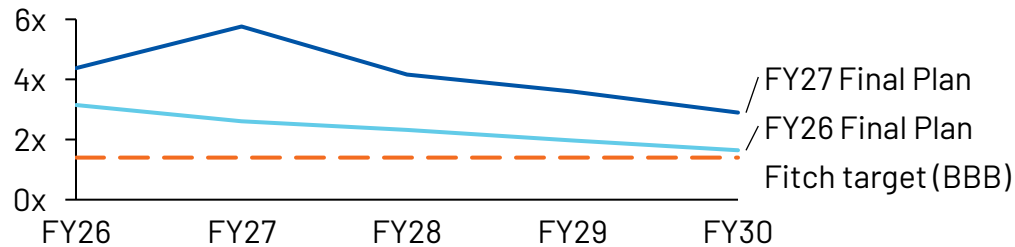
🏛️ Higher Interest rates

WaterNSW is now better positioned to fund future services and infrastructure

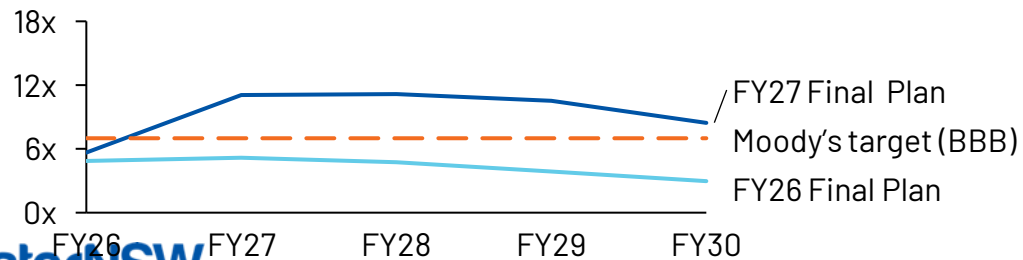
NPAT: FY26 Plan vs FY27 Plan (\$m) * Regulated



Credit metrics: FFO adjusted interest coverage



Credit metrics: Real FFO / Net Debt



Previous plan was not sustainable

- Forecast losses and weakening financial resilience
- Reduced capacity to fund future infrastructure and services.

WaterNSW acted

- Reduced costs through transformation
- Reprioritised operating and capital programs
- Focused funding on critical services and infrastructure.

Final IPART outcomes improved cost recovery and financial sustainability

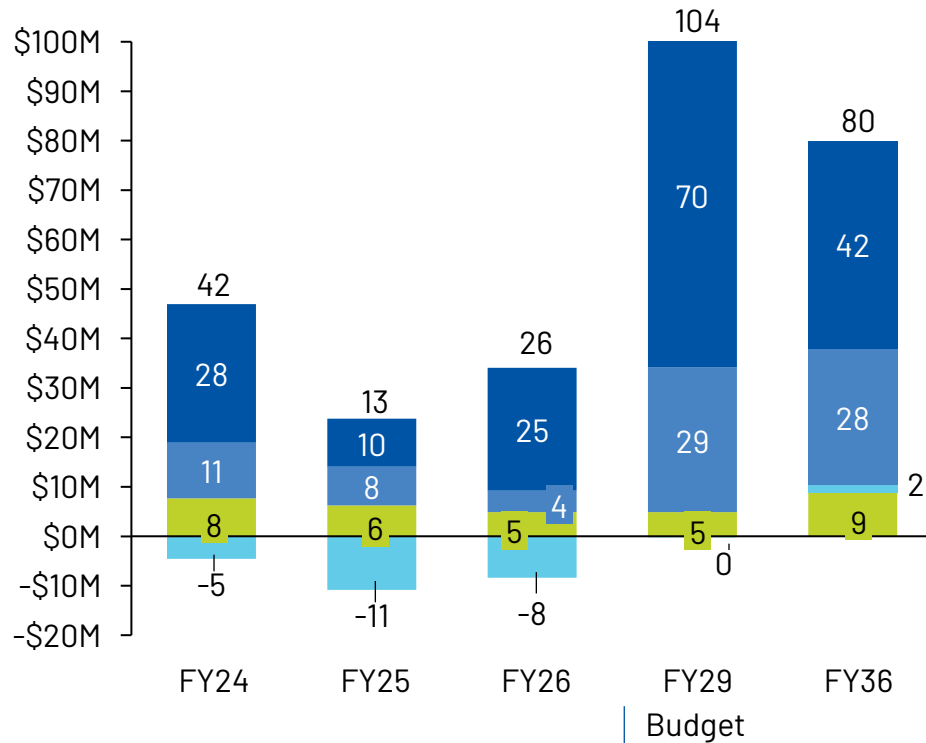
- Higher revenue allowances and improved cost recovery strengthened the financial outlook
- Government contributions under IPART's cost-sharing and affordability framework help moderate customer bill impacts
- Financial resilience and forecast credit metrics improve under WaterNSW's FY27 Plan following the final determinations.

Takeaway:

The determination improves WaterNSW's financial position, supporting ongoing service delivery and investment, while affordability and long-term sector sustainability remain important considerations. WaterNSW's long-term forecasts include assumptions regarding future government contributions that remain subject to future government decisions.

WaterNSW NPAT is improving, but not evenly

Greater Sydney drives earnings while other determinations continue to recover



WaterNSW NPAT improves materially by FY29, with FY26 temporarily impacted by restructure costs and a one-year Rural Valleys determination.

Greater Sydney remains the primary contributor to WaterNSW's overall financial performance and underpins earnings and dividend capacity, with dividends forecast at approximately \$45 million per annum.

Other determinations continue to recover

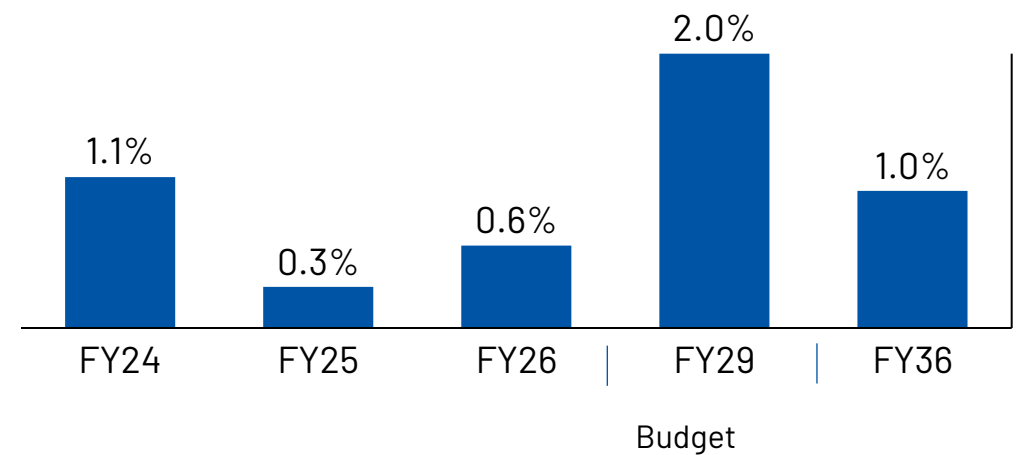
- Rural Valleys are on a more sustainable pathway than previous forecasts, although affordability pressures and long-term funding arrangements remain important considerations
- WAMC remains loss-making but is improving, with technology investment costs recovered over time through revenue and higher land tax continuing to impact earnings.

FY29 is not a permanent run-rate, as future infrastructure investment increases borrowing, interest and depreciation costs.

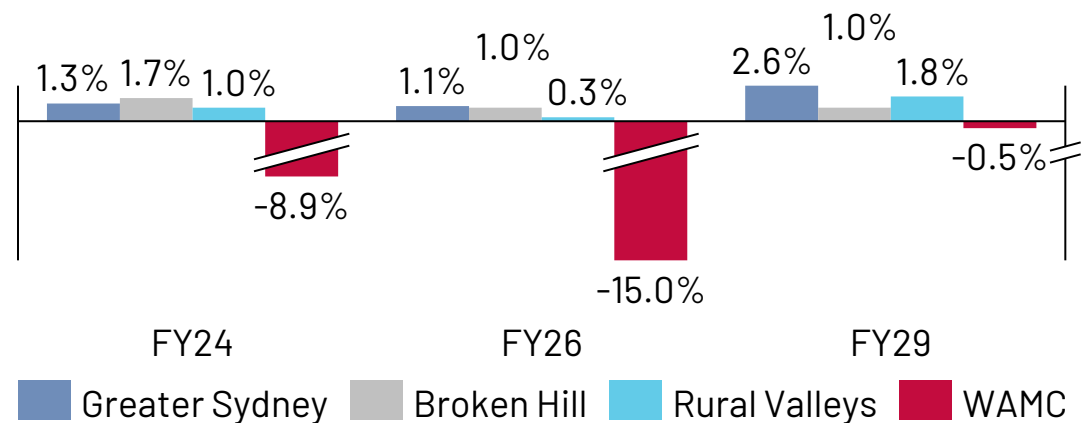
ROI provides important context by showing returns generated from infrastructure investment.

Return on Investment by determination (%)

WaterNSW ROI



ROI by determination



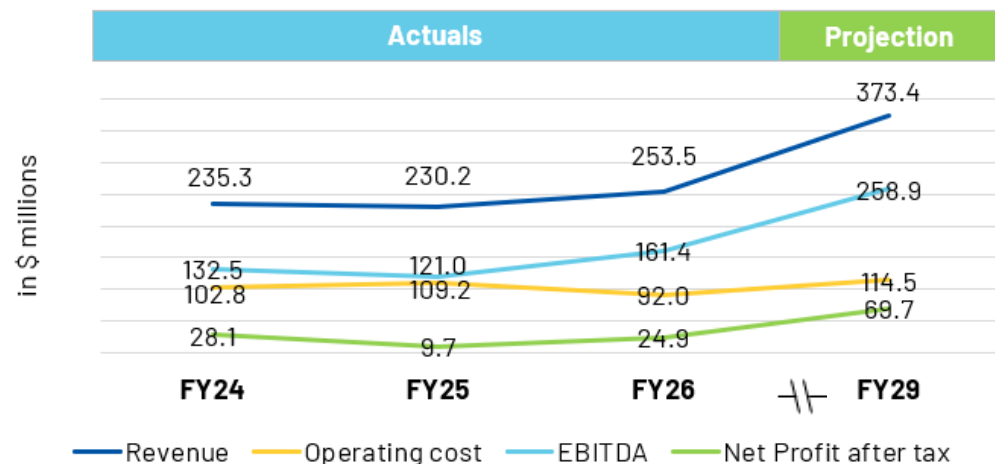
- **ROI improves from 0.3% in FY25 to 2.0% in FY29**, reflecting stronger financial sustainability
- **ROI is forecast to decline to 1.0% by FY36**, as higher borrowing, interest and depreciation costs associated with infrastructure investment flow through the business
- **Greater Sydney generates the strongest returns and supports WaterNSW's overall financial sustainability.**
- **Sustainable returns support asset renewal, dam safety and future infrastructure investment.**
- **Access to future borrowing is important but not guaranteed, with government debt capacity prioritised across competing infrastructure investments.**
- **Assumes a higher determined Government Share is paid beyond FY27.**

Takeaway:

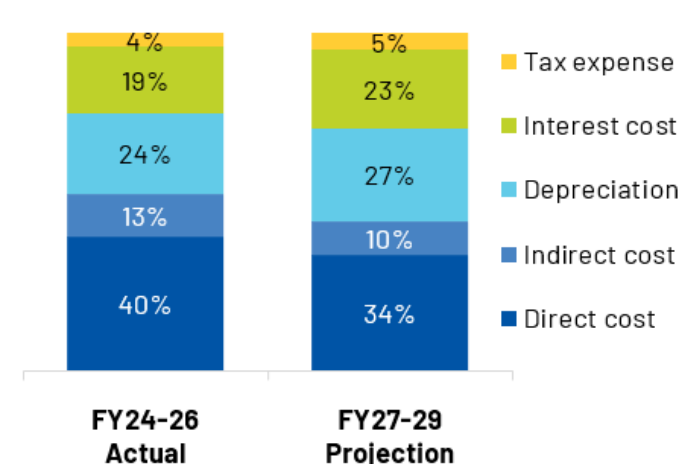
Sustainable returns help WaterNSW secure the funding and borrowing needed to invest in future infrastructure while maintaining reliable and affordable water services.

Greater Sydney

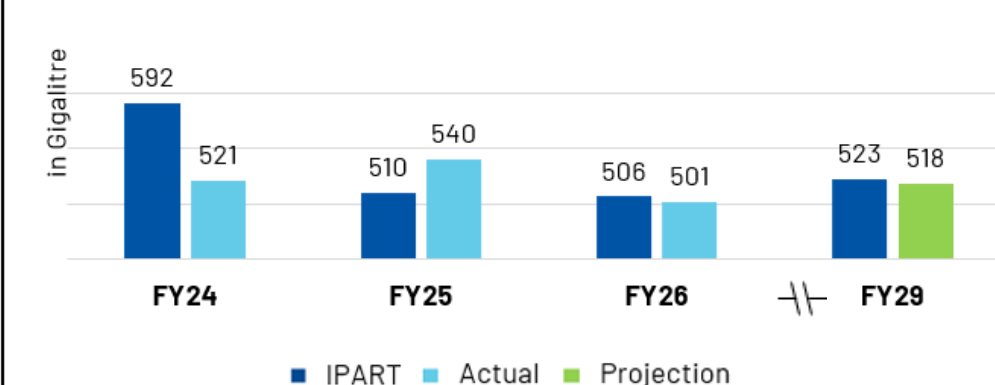
Greater Sydney key financials



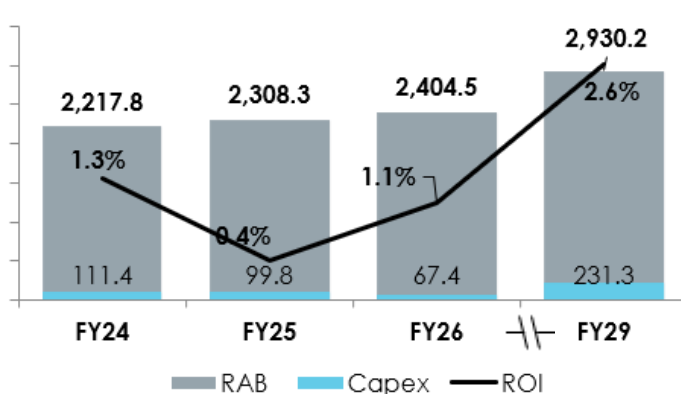
Greater Sydney cost profile



Greater Sydney Valley Water Usage Volume



Greater Sydney RAB and ROI



Key Financials

Revenue growth exceeds operating cost growth from FY26 to FY29, lifting EBITDA.

Cost Profile

A higher share of depreciation and interest reflects increased capex investment.

Volumes

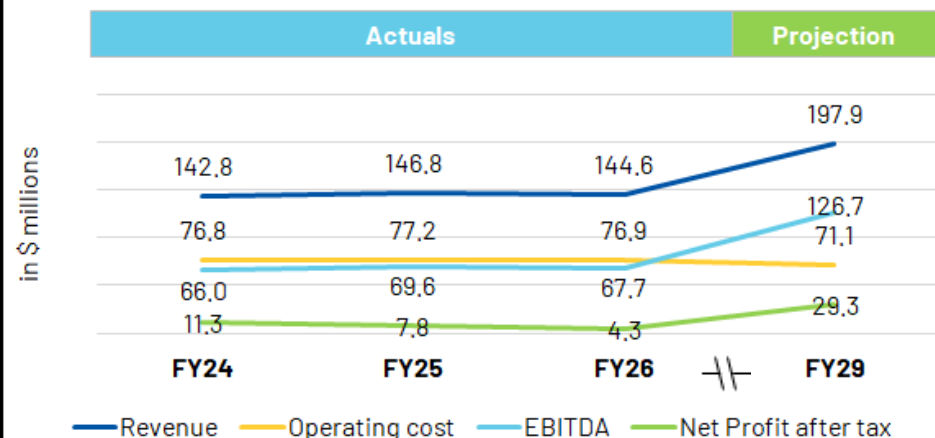
Water demand remains broadly stable across the outlook period.

RAB and ROI

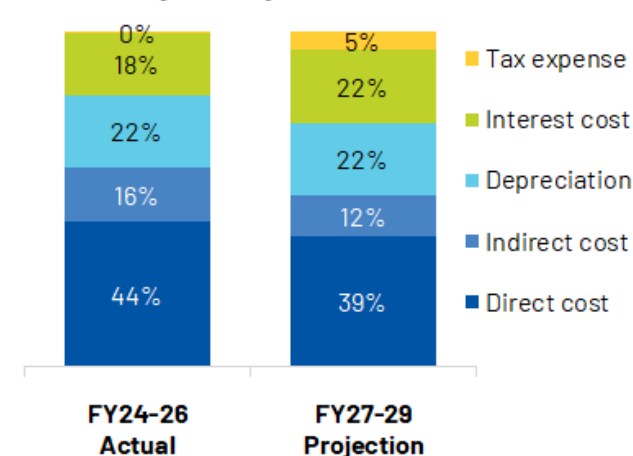
Asset base grows to almost \$3 billion, with 80% of investment focused on asset renewal that strengthens reliability, resilience and future water security.

Rural Valleys

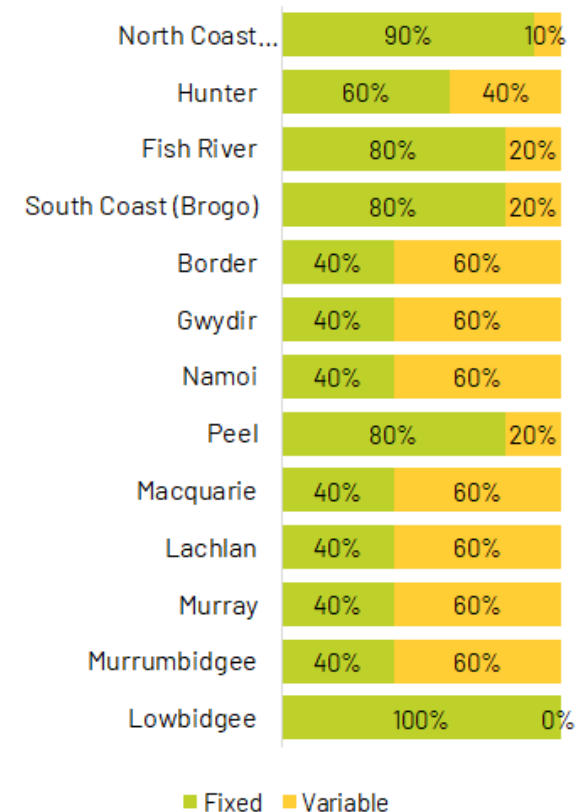
Rural Valleys key financials



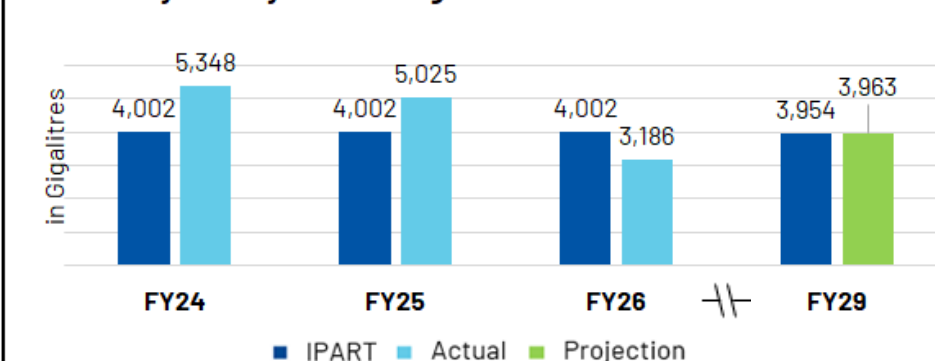
Rural Valleys cost profile



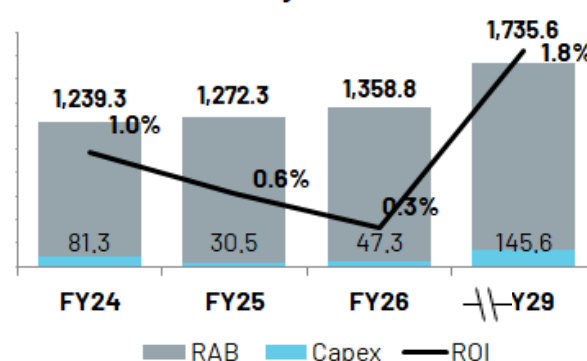
Revenue Fixed:Variable ratio



Rural Valleys Valley Water Usage Volume



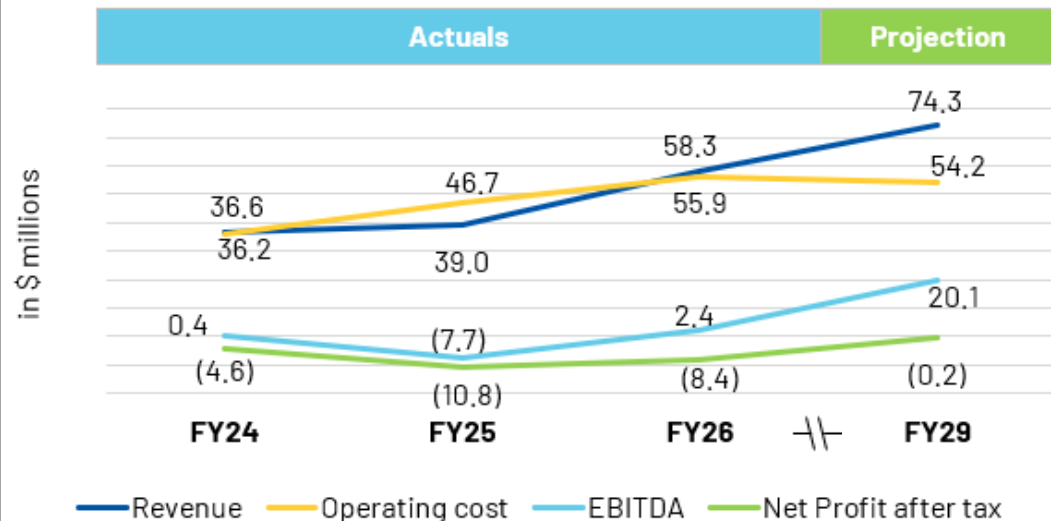
Rural Valleys RAB and ROI



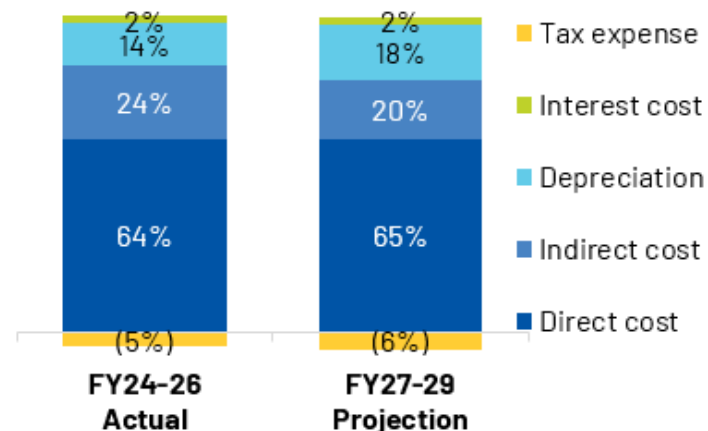
- Financial sustainability improves under IPART's determination, supported by affordability funding from Government. However, funding beyond FY27 is uncertain. Continued Government support is critical to maintaining Rural Valleys affordability, long-term financial sustainability and shareholder returns.
- FY27 water volumes remain below IPART's rolling average, reflecting current conditions.
- Recurring transformation savings lower the operating cost base.
- Capex investment is weighted to later years, growing the asset base to \$1.7 billion as at FY29 and supporting asset renewals and resilience. Environmental project funding remains subject to future government decisions.

WAMC

WAMC key financials

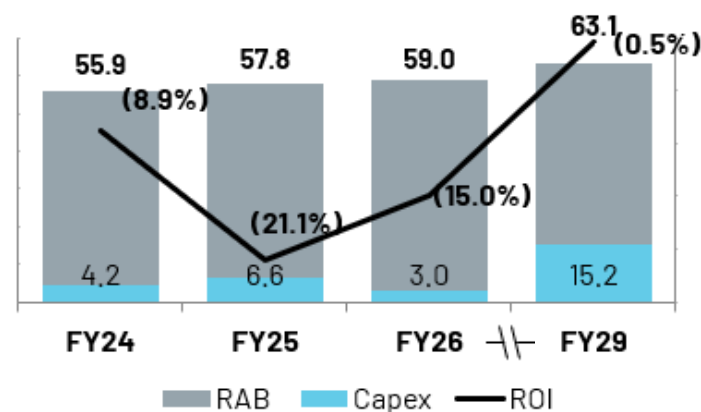


WAMC cost profile



- WAMC's financial performance is improving.
- Technology investments and higher land tax (both seen in operating costs) have affected short-term performance.
- Revenue recovery improves performance over time, and the higher EBITDA in FY29 offsets interest and depreciation costs.

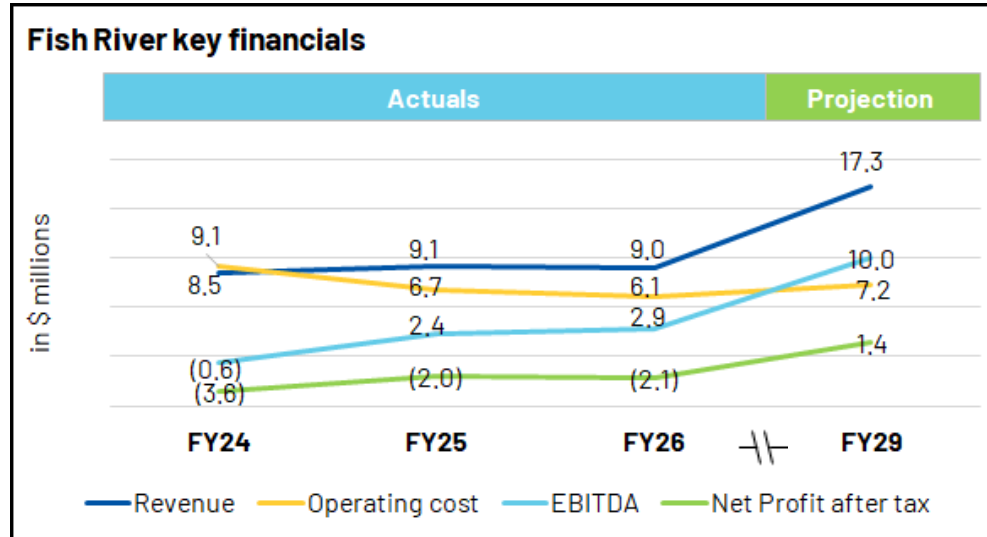
WAMC RAB and ROI



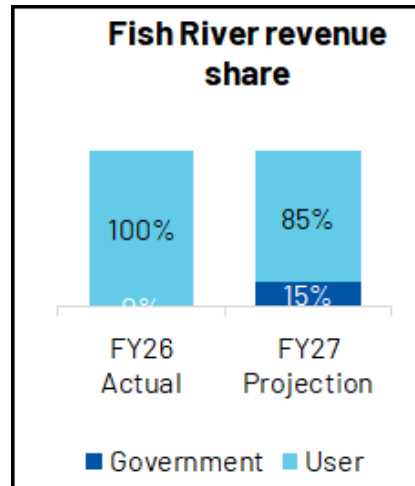
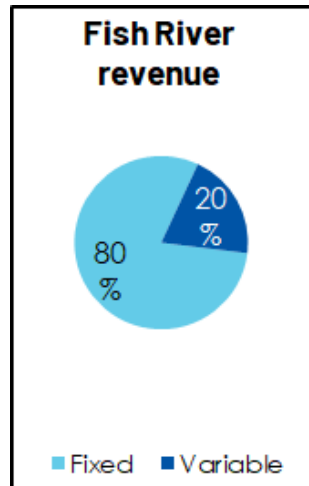
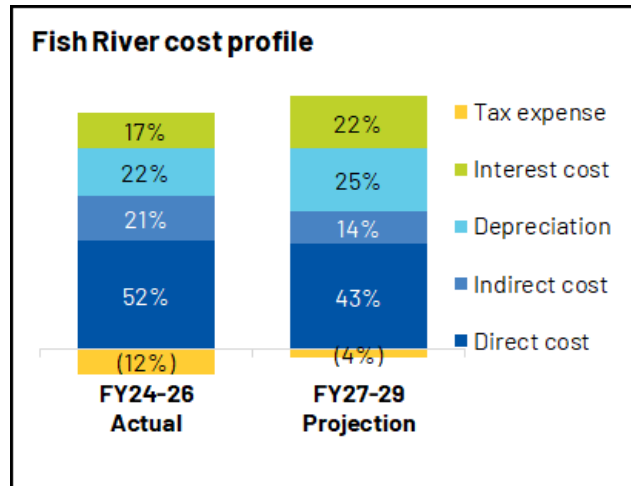
Fish River

Fish River

Net Profit After Tax and other metrics



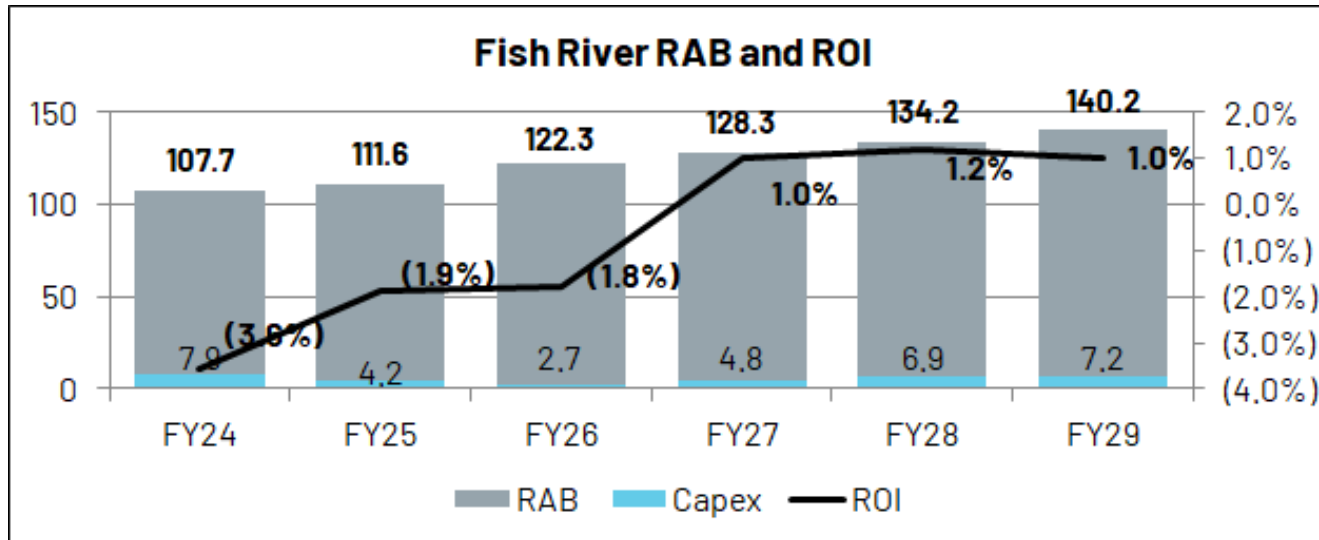
- Revenue is forecast to increase from \$9.0m in FY26 to \$17.3m by FY29, supporting continued delivery of Fish River services.
- The latest IPART determination provides funding to recover costs and support long-term service sustainability.
- Operating costs have remained relatively stable over recent years, helping limit customer price impacts.



- Government funding supports affordability, with 15% of FY27 revenue expected to come from government contributions, including the affordability subsidy.

Fish River

Return on Investment and RAB



Return on Investment (ROI) is calculated as Net Profit After Tax / (average of Opening and closing RAB + new capex acquired during the year).

RAB is the opening balance less depreciation, plus new capex from previous year and indexation. Capex is incremental for each year.

- ROI returns to positive territory from FY27 as financial sustainability improves.
- Improved cost recovery supports ongoing investment in essential water infrastructure.
- RAB grows to \$140.2 million by FY29. Investment is focused on pipeline, treatment plant and broader asset renewals to maintain long-term service reliability.

Feedback



Regional Operations update

Brian Mayhew

Head of Regional Operations Sydney

Sydney Regional Operations



Operational priorities and performance



Capital programs for FY26-29

Regional Operations

Asset operation & maintenance

Performance

- On track with preventative maintenance programs in Upper Nepean and Shoalhaven
- Behind target with preventative maintenance for Warragamba - Prospect system
 - Focus on Prospect configuration to support Sydney Water outage
- Well behind target for preventative maintenance for Fish River system
 - Prioritised corrective maintenance, especially at Rydal



Asset operation & maintenance

Current challenges

- Illegal dumping of building waste in south-western Sydney, including Upper Canal corridor
- Repeated failures of end-of-life concrete pipe at Rydal





Asset operation & maintenance

Process improvement

- Adjust maintenance frequency for some assets
 - What? Reduce frequency based on criticality and risk assessment
 - Why? Allows assignment of labour to highest value maintenance
- Update asset condition assessments
 - What? Validate recorded condition assessments
 - Why? Helps to prioritise capital spend in most effective places
- Accelerate capital projects
 - What? Simplify and speed up initiation, planning and approval of capital projects
 - Why? Get projects done faster and with lower administrative effort / cost

Water monitoring

Performance

- On track with scheduled site visits
- Generally on track with data verification measures (rating curve validation, sensor calibrations, staff gauge surveys)

Water Monitoring

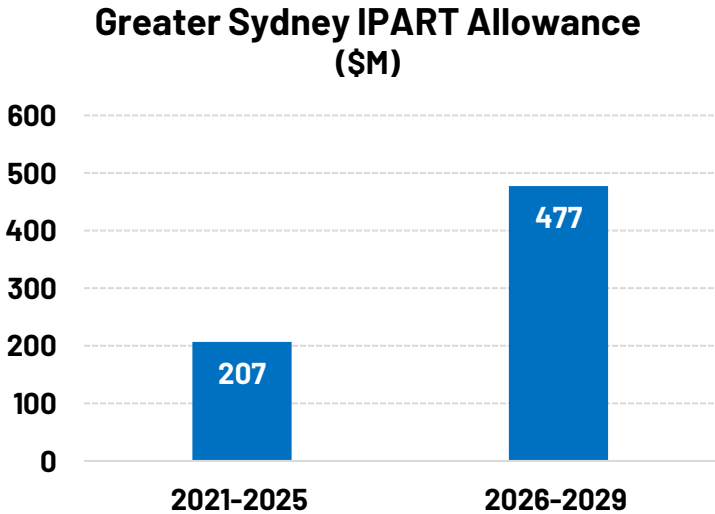
Process improvement

- Review of water quality sampling program
 - What? Validate type and frequency of samples collected
 - Why? Reduce cost by ceasing unnecessary sampling and analysis
- Update stream gauging cross-section data
 - What? Physically measure the valley cross-section at key stream gauging locations
 - Why? Maintain accuracy of rating curve as conditions change

Update on capital programs

Valley snapshot - Sydney

365 Total number of projects identified	\$395M Renewal & other* allowance 312 renewal & other* projects	180 projects prioritised \$395M estimated cost (FY26-29)
	\$80M Dam safety allowance 38 dam safety projects	132 projects deferred \$330M estimated total cost
	\$2M Environment allowance 4 environment projects	31 projects prioritised \$80M estimated cost (FY26-29)
\$477M FY26-29 IPART allowance		7 projects deferred \$22M estimated total cost
		3 projects prioritised \$2M estimated cost (FY26-29)
		2 projects deferred \$28M estimated total cost



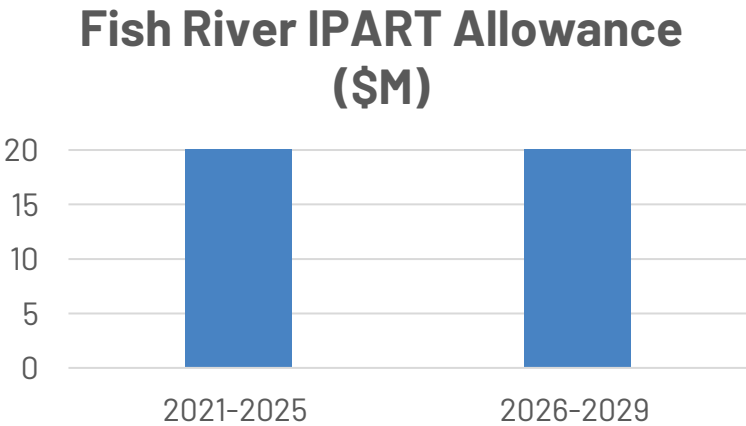
*Other include land, building & road management and asset management

Top ten priority projects

ID	Name	Project type	Current phase
01	Cataract Dam Safety and Upgrade	Dam Safety	Planning
02	Warragamba Dam Medium-Term Risk Mitigation – Dam Safety Risk and Options Study	Dam Safety	Planning
03	Warragamba Pipeline & Corridor – Tranche 4-Civil	Renewals	Planning
04	Broughton Pass Electrical Renewal – bundled with Chlorination Renewal	Renewals	Planning
05	Prospect Raw Water Supply Pump Station Resilience	Renewals	Execution
06	Warragamba Pipeline & Corridor – Tranche 2	Renewals	Execution
07	Warragamba Pipeline Ancillary Valves Upgrade	Renewals	Execution
08	Cordeaux Dam Lower-Level Outlet Upgrade	Renewals	Planning
09	Tallowa Dam Fishlift Reliability Upgrade	Renewals	Execution
10	Warragamba Dam Safety Projects (small capex work incl. instrument enhancement, etc.)	Dam Safety	Initiation

Valley snapshot – Fish River

65 Total number of projects identified	\$11.8M Renewal allowance 57 renewal projects	19 projects prioritised \$12.7M estimated cost (FY26-29)
	\$1.9M Dam safety allowance 4 dam safety projects	2 projects prioritised \$1.7M estimated cost (FY26-29)
	\$2.0M Other* allowance 4 other* projects	3 projects prioritised \$0.6M estimated cost (FY26-29)
\$15.7M FY26-29 IPART allowance		1 projects deferred \$0.8M estimated total cost



*Other include land, building & road management and asset management

Priority projects

ID	Name	Project type	Current phase
01	Stage 2 Pipeline from Oberon Dam to Duckmaloi WTP (including planning & investigation)	Renewal	Initiation
02	Stage 2 Pipeline Upstream of Rydal Dam Renewal	Renewal	Planning
03	Duckmaloi WTP Membrane Upgrade	Renewal	Initiation
04	Rydal Rail Corridor Pipeline Renewal	Renewal	Initiation
05	Duckmaloi Sludge Lagoon 2 - Desludging and Lining	Renewal	Initiation
06	Dam Safety Comprehensive Review	Dam safety	Initiation

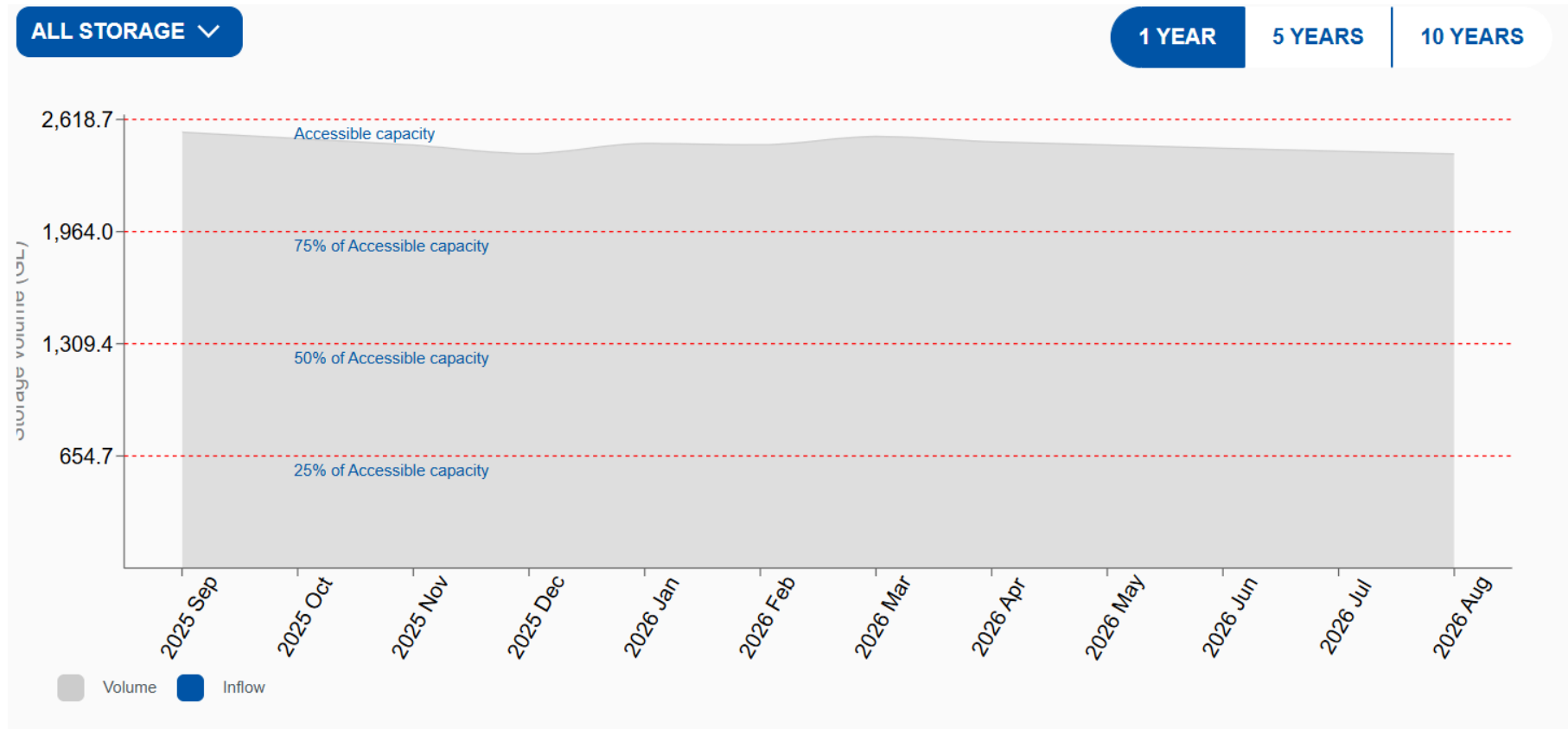
Water Planning & Delivery

David Tomlinson

Manager Water Quality and Sydney Supply

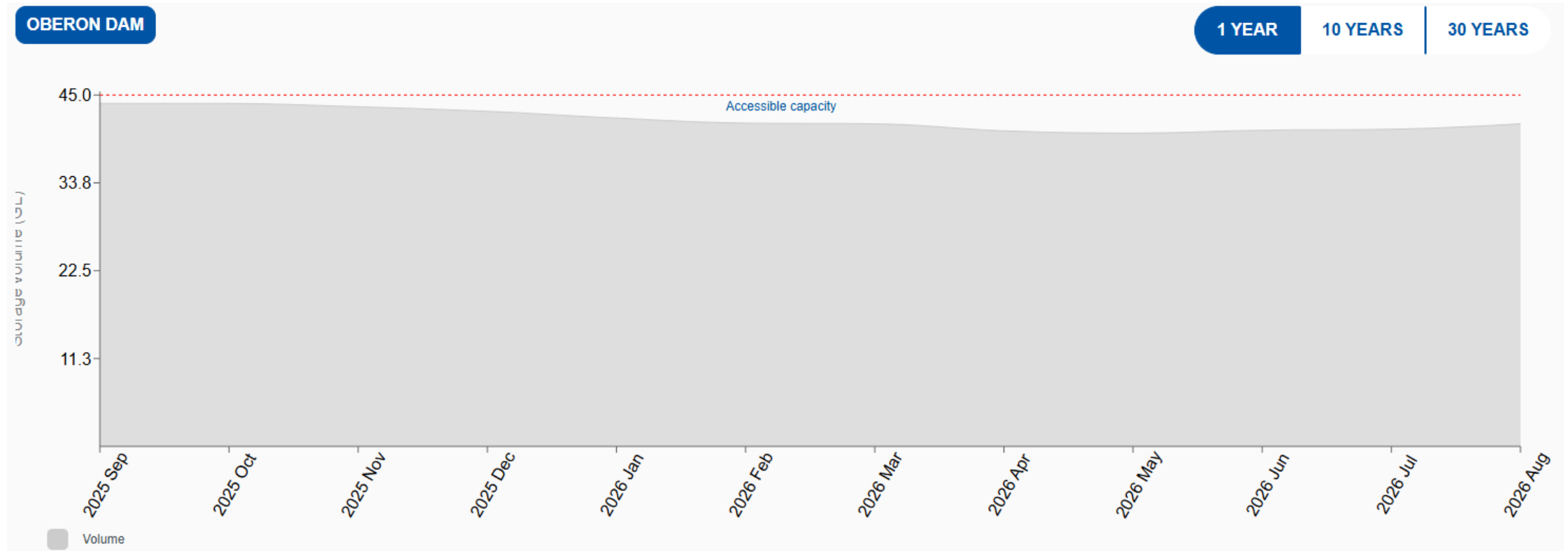
Total System Storage

- On Monday 24th August 2026, water held in Greater Sydney dams was **92.3%** of total storage volume with Warragamba at 94.5%.



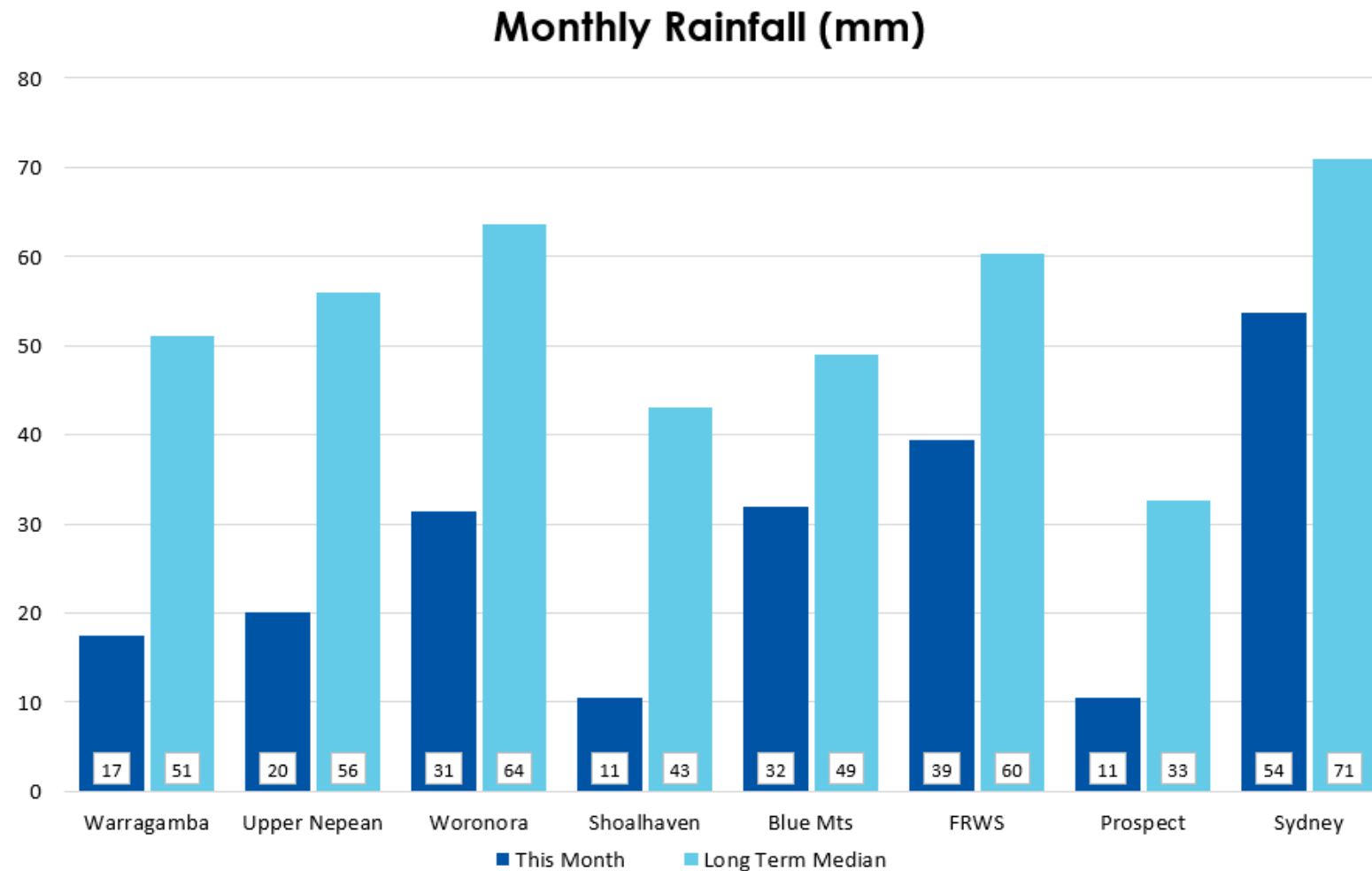
Oberon Dam Storage

- Oberon storage volume was at **93.7%** on 24th August 2026



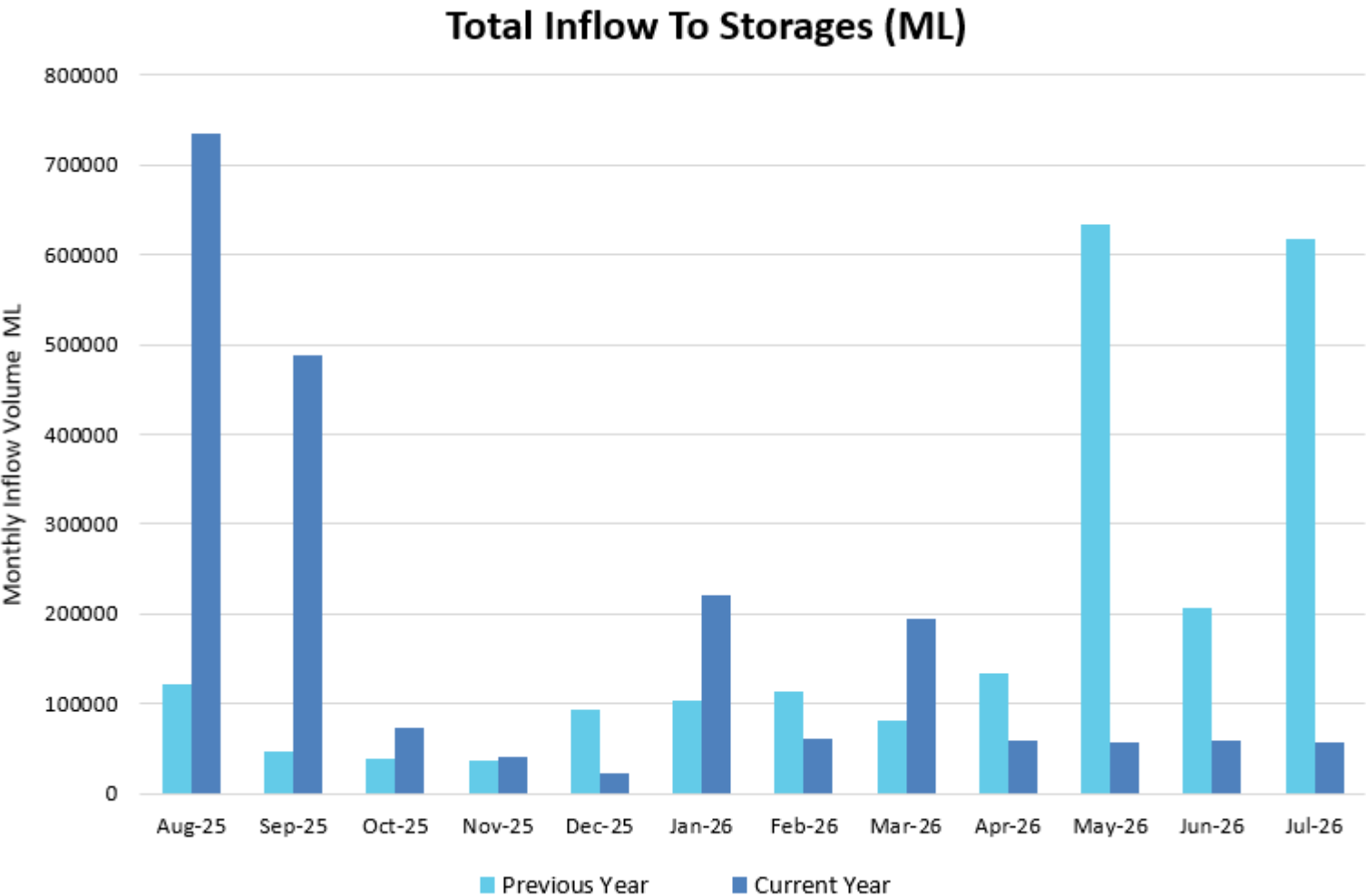
Monthly Rainfall Totals

- Rainfall across Greater Sydney catchments in July 2026 was well below the long-term median.



Inflows

Total Inflows in July 2026 were 56 GL; inflows in July 2025 were 617 GL.



Inflows

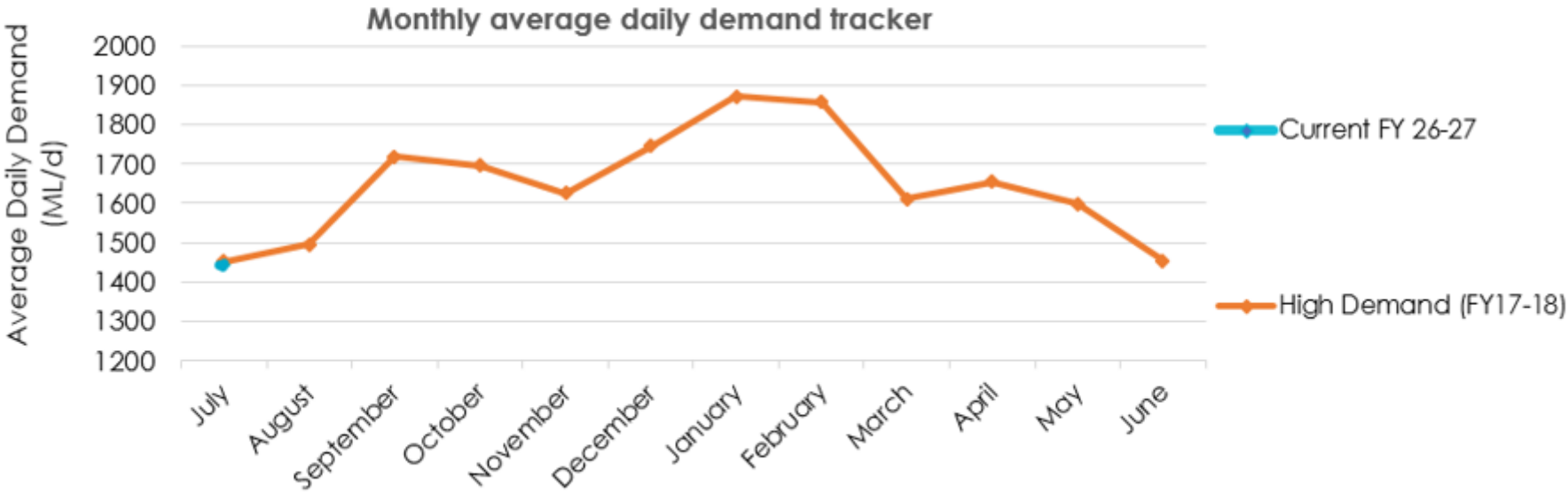
Calendar Year	Warragamba Inflow (ML)	Upper Nepean Inflow (ML)	Woronora Inflow (ML)	Tallowa Inflow (ML)	TOTAL (ML)
Average Annual	1,069,000	316,000	30,000	1,071,000	2,486,000
2018	103,234	32,199	2,433	136,559	274,425
2019	50,350	35,828	2,755	78,024	166,956
2020	1,745,619	276,838	34,570	1,487,432	3,544,459
2021	2,606,402	282,502	17,907	2,597,847	5,504,658
2022	5,489,571	962,196	125,763	3,621,145	10,198,675
2023	345,584	109,273	11,565	540,736	1,007,158
2024	1,850,844	441,128	44,686	1,274,968	3,611,627
2025	1,174,116	650,922	40,155	1,382,019	3,247,212
2026 to 31 Jul	273,872	147,217	11,759	275,357	708,205

- Trigger to recommence Shoalhaven transfers = 75% total system storage
- Earliest expected date for storage decline to 75% is mid-2027

Demand

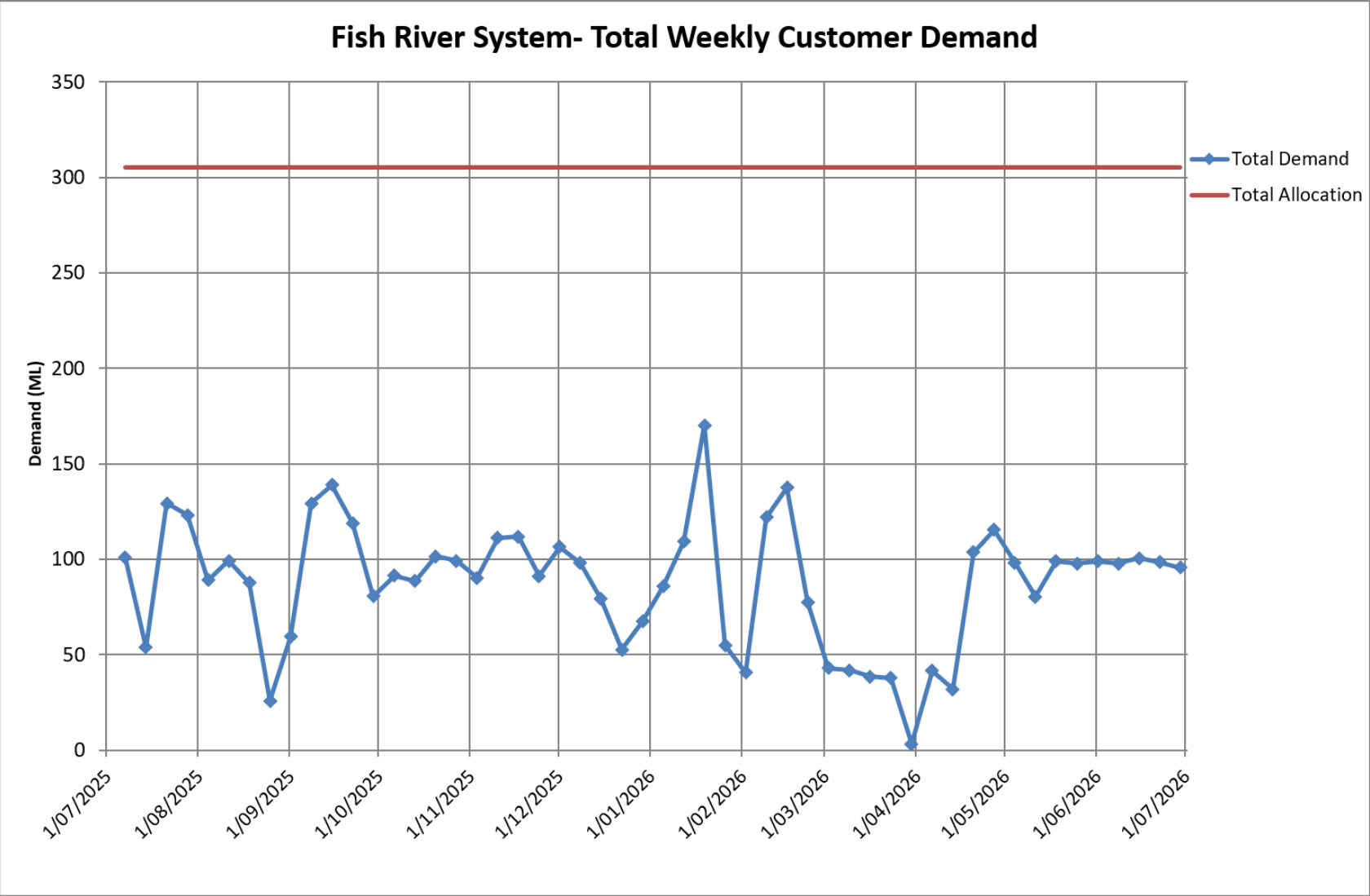
Total Greater Sydney Demand

July Demand	1445 ML/d
-------------	-----------



Demand Data provided by SW

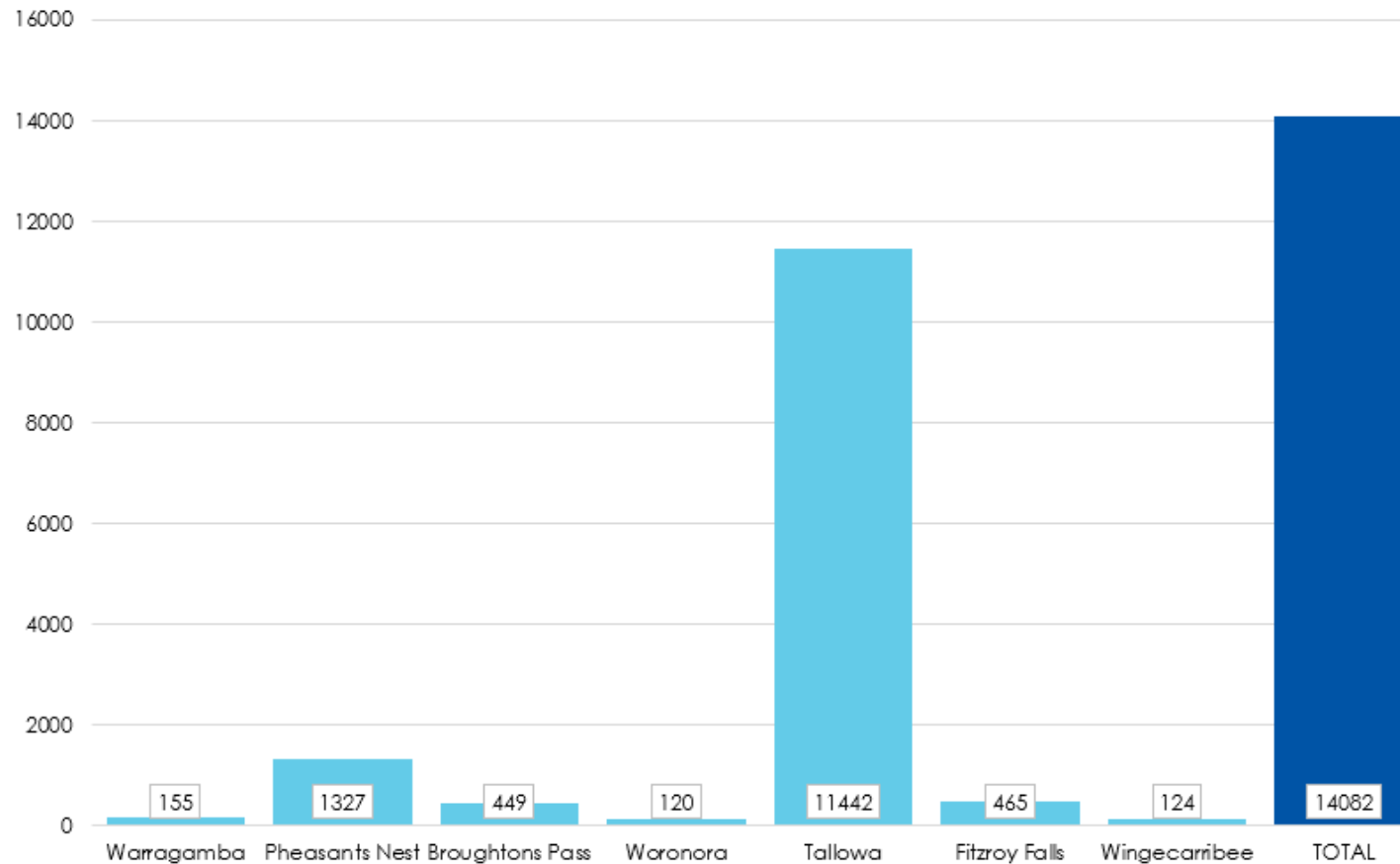
Demand : Fish River System



Environmental releases

- July 2026 environmental releases for Greater Sydney = 14 GL

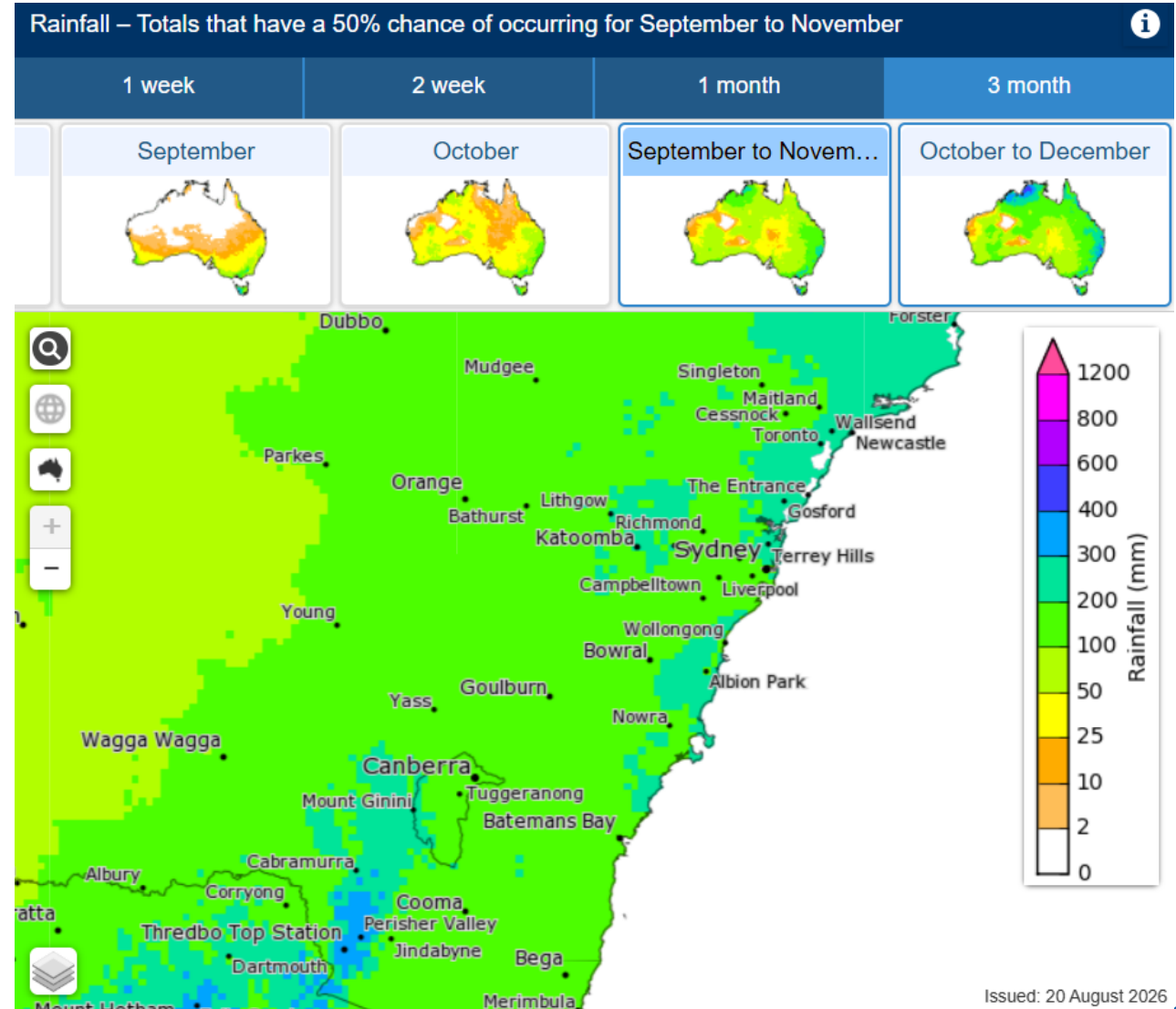
Monthly Environmental Flows (ML)



*Complying with Water Sharing Plan/ Works approval 2011

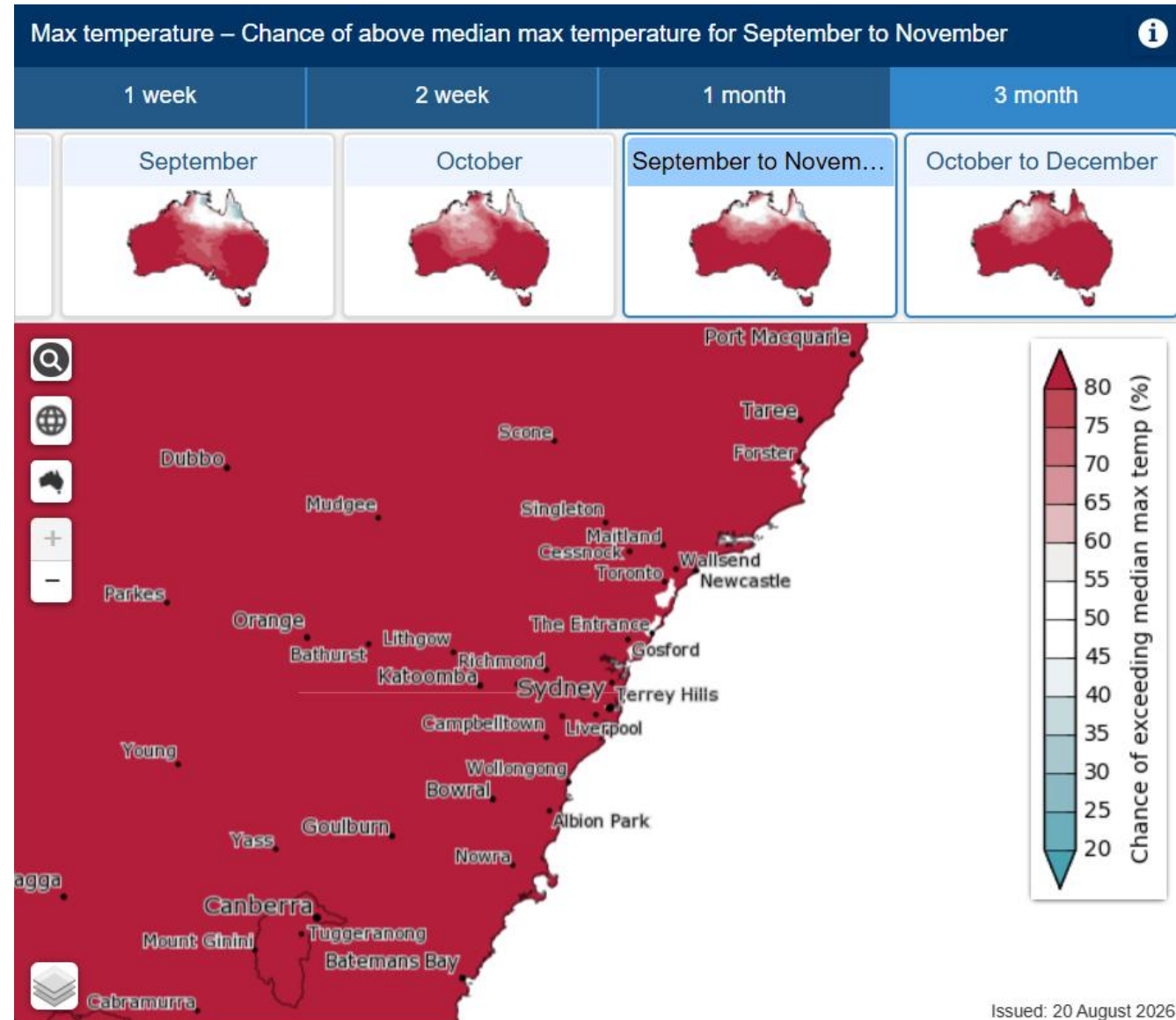
Forecast Rainfall

- **Bureau of Meteorology forecast outlook:**
- September to November rainfall is likely to be below average (60% to greater than 80% chance) for most of Australia.
- The dry signal is strongest early in the season, extending across much of Australia in September, before the wet signal emerges from October.



Forecast Temperature

- **Bureau of Meteorology forecast:**
- September to November maximum temperatures are likely to be above average (60% to greater than 80% chance) across most of Australia
- Minimum temperatures are likely (60% to greater than 80% chance) to be above average across most of Australia

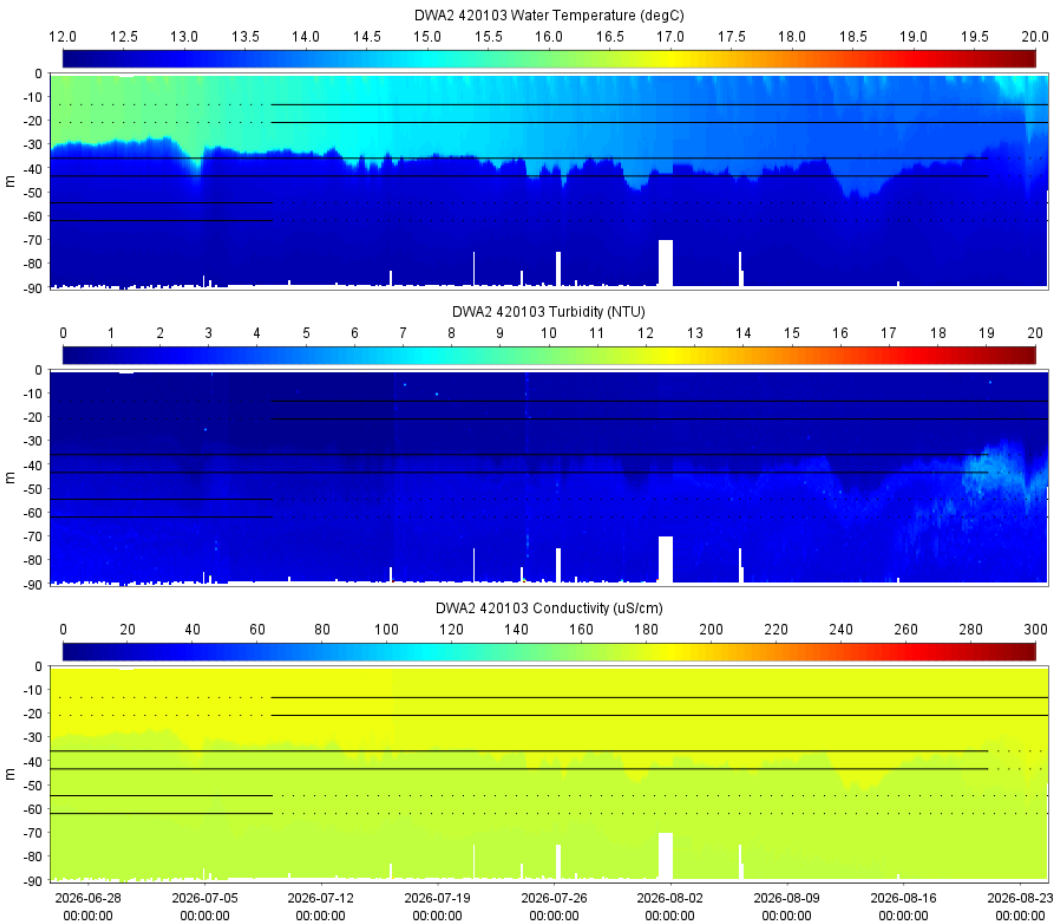


[illegible]

Water Quality

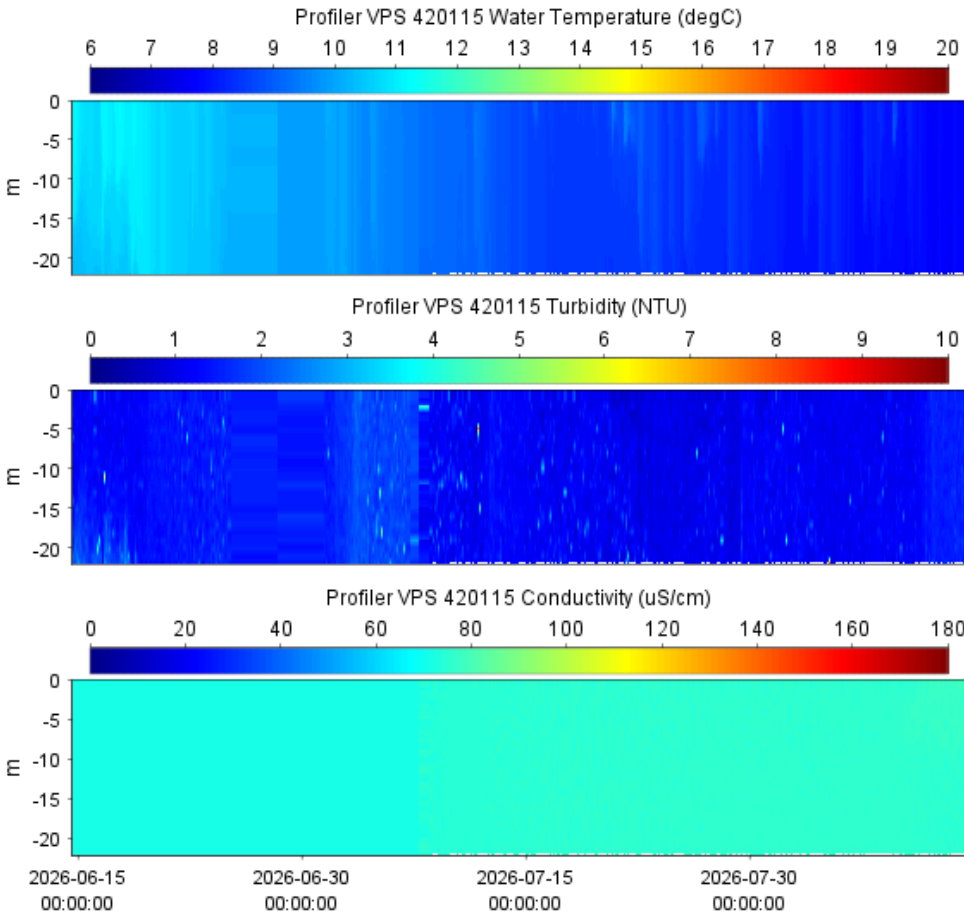
Water Quality

Location	Risk
Lake Burragorang	Cold water intrusions from chilled upstream waters are impacting the middle of the water column. Algal counts show few algae, and no T&O compounds. Sampling increased to twice weekly for algae and T&O. Manganese remains elevated in bottom waters. Offtakes are currently positioned high in the water column.



Water Quality

Location	Risk
Oberon Dam	Lake Oberon remains well mixed. Total Mn remains in alert level, but is all in particulate form. Geosmin concentration has fallen below problematic levels in the lake and continues to be monitored at HOP6 for changes.



Customer Assessments & Approvals

Amanda Fuller

Head of Customer Assessments & Approvals

Customer Service Standards – Actual vs Target

	May	Jun	Jul	CSS KPI	Status month	Avg days
Water Access Licences	6	7	7	80% in 40 days		14
Dealings Assign	51	68	56	90% in 20 days		14
Temporary Trades	447	1,090	577	various		
BLR bores	77	111	111	90% in 10 days		7
Approvals (exclude BLR bores)	35	51	47	80% in 60 days		24
Approval extensions	10	375	393	90% in 20 days		
IDAS applications	26	30	20	90% in 21 days		

We are currently experiencing longer processing times for some applications while resources are supporting the NUMR classifying works program.

Most applications continue to be processed well within expected timeframes and additional temporary staff have been engaged to minimise delays and improve turnaround times.

We expect to see improvements by October 2026.

Classifying Works

Classifying Works

- Since we last met, we have leveraged the feedback from our customers to improve the level of support offered on our website, including:
- Factsheets
- Guides
- Videos
- Links to book an appointment with WaterNSW to let us guide you through the process
- Scheduled face to face meetings – now focused on Coastal approval holders

Before you begin to classify your works, we recommend checking the works on your approval/s are correct, and if not contact us to resolve.

Thank you for your feedback on the Customer Portal. We have shared this feedback with our technology teams and improvements are being prioritised based on customer needs.

Update on cut-off date for end of water year trade submissions

10 business days before 30 June



Why we introduced a June trade submission deadline

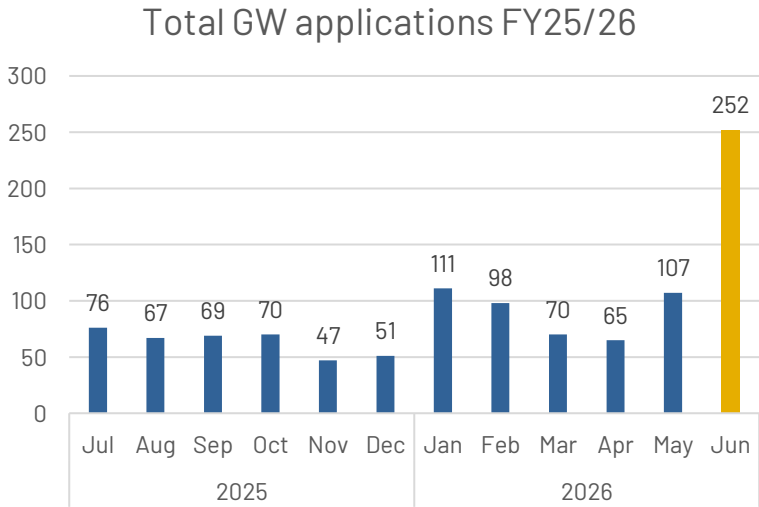
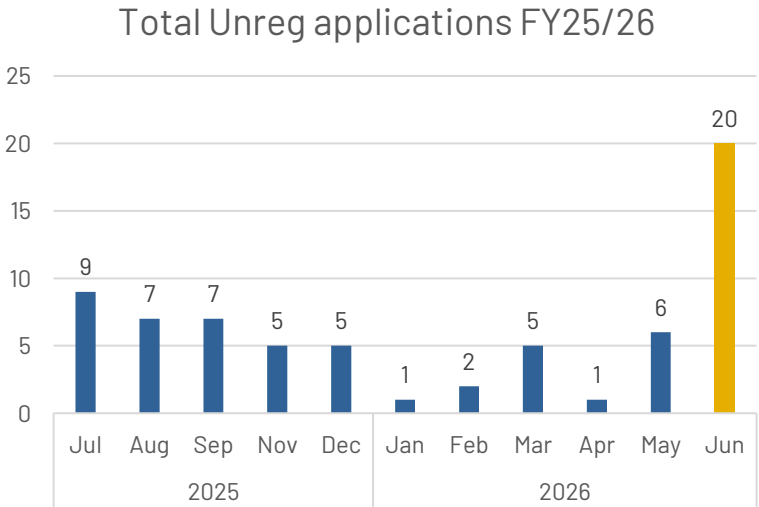
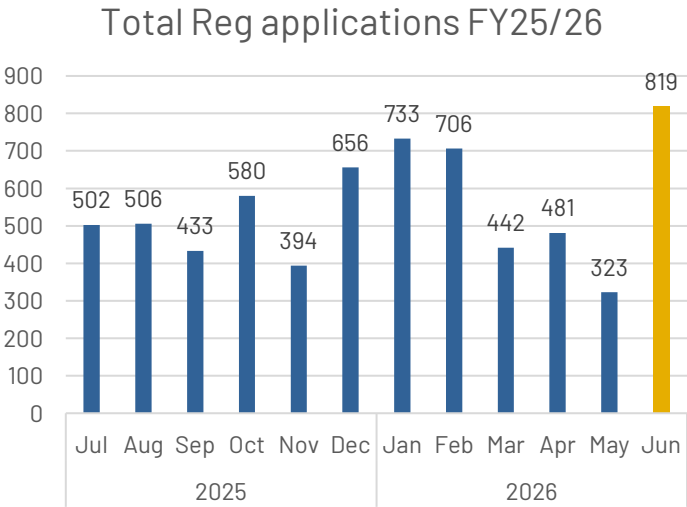
The new June trade deadline helps ensure temporary trade applications are processed before the end of the water year, delivers accurate end of water year account balances while reducing the risk of delays during a peak period.

WaterNSW has worked closely with NSW DCCEEW to minimise impacts on customers.

Business benefits:

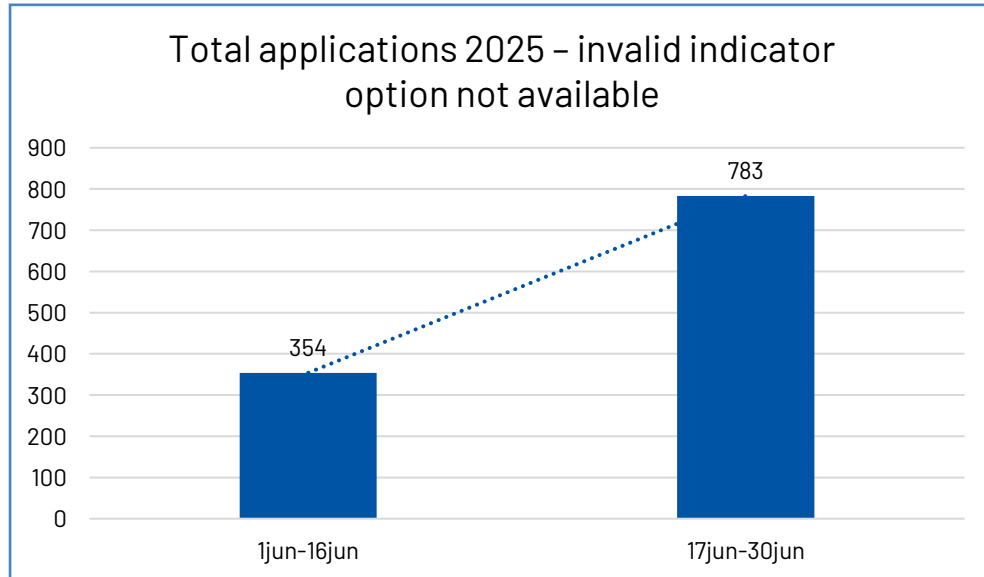
- 93% of trades received before 16 June 2026
- Efficient processing of trades
- Reduced staff overtime to nil
- Alignment to the other states in the Murray Darling Basin
- More accurate reconciliation of water accounts
- Complying with Standard Level Agreements
- Flexible approach on late submissions to avoid water forfeiture for customers

Temporary trade application volumes water year 2025/26

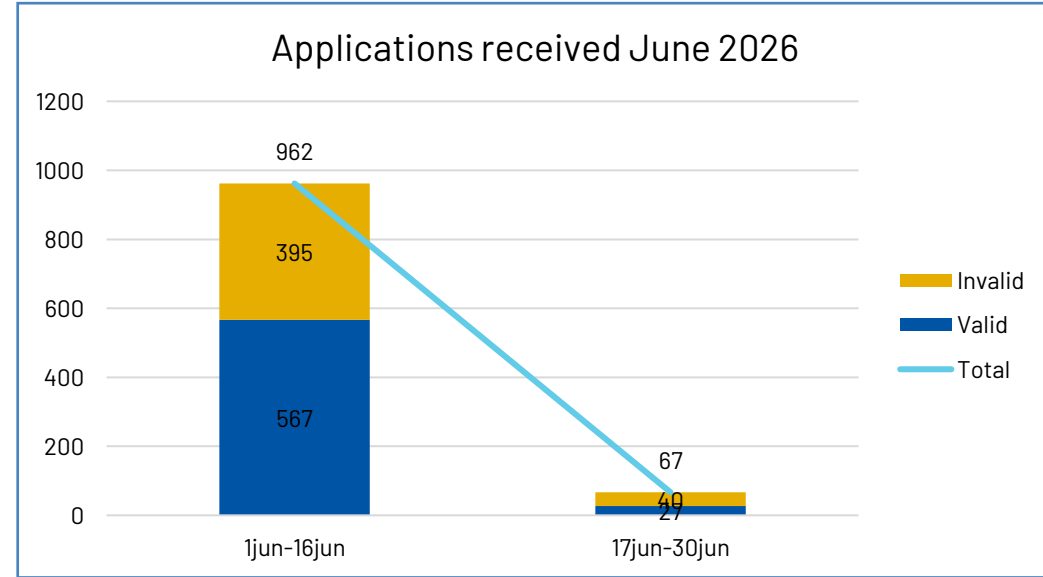


June is the highest volume month in the water year, and we needed a new approach to ensure all applications could be processed in time without increasing operational and financial pressures .

Comparison: 2025 to 2026 water year



- 70% of applications received in the last fortnight
- 30% received in last 5 days of the month
- Extensive staff overtime, backdating applications, and limited time to prepare for Barmah Narrows live event on 1 July.



- Strong response with 93% of applications received by submission date
- Flexible approach to those applications received after submission date
- We will work with customers to improve the rate of compliant applications

Opportunities for Improvement

Many temporary trade applications could not be processed upon receipt as they required follow up due to:

- Application incomplete
- Fee not paid
- Fee paid and no application form submitted

We will continue to work with customers to improve the number of valid applications submitted, which will improve the turnaround time for those applications.

Conclusion

90% of market participants submitted applications on time.

WaterNSW implemented a flexible approach for low-volume late submissions and still achieved efficiencies

WaterNSW intends to continue with the same 10 business day deadline in June 2027

Third Party Consent – Temporary Trades

Under Consideration – temporary trade third-party consent

- WaterNSW consulted with the CAGs on a proposal to discontinue the temporary trade third-party consent process
- More than 50% of CAGs and stakeholder groups were supportive of WaterNSW's decision to discontinue temporary trade, however there continues to be objections to our proposal which are being considered and discussed with key stakeholders
- If we do decide to cease this offering it will not be immediate, WaterNSW is committed to a thorough change and communications plan being implemented before we discontinue third party consent
- WaterNSW will continue to communicate with the CAGs

Business Papers

Taken as read

General Business

H5 Avian Influenza



Current situation

- Australia has confirmed detections of H5 high pathogenicity avian influenza (H5 bird flu) in wild birds in SA, WA, VIC, NSW, TAS and QLD.
- There has been local transmission between wild birds in VIC and SA and a mass mortality event in wild birds in SA.
- Detections remain limited to wild birds and there are no detections in poultry or our agricultural system.
- The current risk of bird flu to people in Australia is low. Human infections of this H5 bird flu strain are rare, and there has been no human case of this strain reported in Australia.
- If you see multiple sick or dead birds or other animals, do not touch them.
- **Avoid** contact. **Record** what you see. **Report** it to the **Emergency Animal Disease Hotline** on **1800 675 888** from anywhere in Australia.

What is WaterNSW doing?

- WaterNSW is working with the Department of Climate Change, Energy, the Environment and Water (DCCEEW) and the Department of Primary Industries and Regional Development (DPIRD) to monitor the situation and ensure we are prepared to respond as H5 bird flu continues to spread.
- DPIRD is the lead combat agency in NSW.
- WaterNSW has developed operational response protocols.
- Higher-risks sites have been identified, and we are assessing the potential risks to water quality and water supplies.
- There is currently no evidence of avian influenza being spread to humans through drinking water.
- We are working with DCCEEW on strategies for managing priority sites for wildlife including Lake Brewster and Menindee Lakes.

Useful Links & Resources

- [WaterNSW](#) – we’re the people taking care of the state’s water at the source – capturing, storing, delivering
- [WaterNSW Customer Portal](#) – submit available applications online, track the application process, manage your profile and amend the status of your work
- [WaterInsights Portal](#) – WaterNSW’s interactive web tool where you can access everything you need to know about water resources and how we manage water
- [Licensing and Approvals](#) – book a one-on-one appointment with our Licensing team, apply for a new licence and more
- [Subscribe](#) to receive our monthly e-Newsletter, trade and market updates, state-wide customer notifications, Murrumbidgee IVT notifications and advertised applications
- Register for our [Early Warning Network \(EWN\)](#) for notifications and alerts for dam and supply activities, significant dam releases and in emergency situations
- **WaterNSW Customer Helpdesk** – 1300 662 077 or email customer.helpdesk@waternsw.com.au
- **Metering:** find out your ongoing [recording and reporting](#) requirements; book a [one-on-one meeting](#) with our Metering team; use the online [NSW Metering Guidance Tool](#) to see if the metering rules apply to you and what is required to comply
- [NSW Department of Climate Change, Energy, the Environment and Water \(NSW DCCEEW\)](#) – responsible for setting water policy in NSW
- [Natural Resources Access Regulator \(NRAR\)](#) – responsible for the enforcement of water laws in NSW

Contact Details



Call us on
1300 662 077



Visit us at
waterNSW.com.au

Follow us on socials



waterNSW



WaterNSW



waterNSW



WaterNSW